

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Inventor:	Darshan B. Joshi, James A. Senicka, Kaushal R. Dalal, Roger H. Davis, Jr.		
Assignee:	Symantec Operating Corporation		
Title:	Information Technology Process Workflow for Data Centers		
Application No.:	10/815,126	Filing Date:	March 31, 2004
Examiner:	Abdullah Al Kawsar	Group Art Unit:	2195
Docket No.:	VRT0131US	Confirmation No.:	9216

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Austin, Texas  
May 7, 2010

Mail Stop Amendment  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is submitted in response to the Office action dated December 7, 2009, which specified a three-month shortened statutory period for reply. Accompanying this response is a petition for a two-month extension of time under 37 C.F.R. § 1.136, setting a new period for reply that expires on May 7, 2010. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

Amendments to the Claims are reflected in the Listing of Claims that begins on page 2.

Remarks/Arguments begin on page 12.